



# CHESTERFIELD FOOD BANK OUTREACH CENTER

## ANNUAL IMPACT REPORT

**2023**



[www.cfbc.org](http://www.cfbc.org)

# Message from Executive Director

Dear Supporters,

As we navigate the headwinds of a post-COVID economy, the Chesterfield Food Bank Outreach Center (CFBOC) remains a steadfast source of comfort and support for over 5,000 households each month. These families and individuals, often facing temporary challenges, turn to us for emergency food assistance.

While 2023 offered a semblance of normalcy for some in the community, it also brought an end to crucial pandemic-related initiatives that provided stability for thousands of residents in need. Coupled with rising food costs and shrinking portion sizes ("shrinkflation") at grocery stores, food insecurity remains an obstacle for many.

Through the unwavering dedication of our volunteers and partners, CFBOC continues to rise to the challenge of fighting hunger, ensuring our community has access to the nourishing food they need.

## **But we are more than just a food bank.**

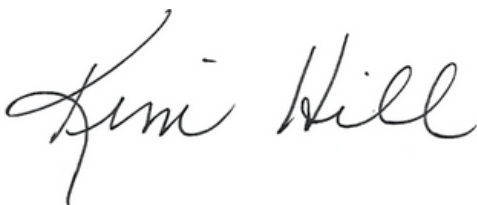
This report highlights CFBOC's enduring commitment to uplifting our community by addressing the root causes of hunger. Through our Client Advocate Program, we empower residents facing food insecurity. We connect them with a lifeline of essential resources and partnerships, offering support for employment, housing, government services, or substance use recovery programs.

With the exciting opening of our Resource Center in Spring 2024, we can provide an even more holistic support system. This will equip our neighbors experiencing hardships with the tools and services needed to achieve economic mobility and build a path toward a thriving future. We're also eager to expand our reach through innovative programs like the School Pantry Partners and Pet Food for Seniors and Shelters.

Our achievements wouldn't be possible without the incredible spirit of supporters like you. You blessed us with the communal strength needed to get through the darkest days of the pandemic, and you continue to be the pillars of our foundation during these shifting landscapes. While challenges persist, your generosity drives our mission, empowering us to develop exceptional programs that deliver vital assistance and, most importantly, hope for our neighbors in need.

From the bottom of our hearts, thank you for investing in your community, in our organization, and in a future free from hunger.

Sincerely,



**Kim Hill**

Executive Director







# Our Journey: Chesterfield Food Bank Outreach Center Rooted in Purpose to Grow a Stronger Community

## Our History

In the wake of the Great Recession ('07-'09), founders Travis and Karie Whittle witnessed the devastating impact on the Chesterfield community, with residents falling through the gaps in government aid. We've stood by our neighbors throughout the pandemic, and remain a powerful source of hope for many.

**2009**

Gathering Grounds Ministry forms a food pantry arm to its faith-based organization offering monthly food assistance

**2010**

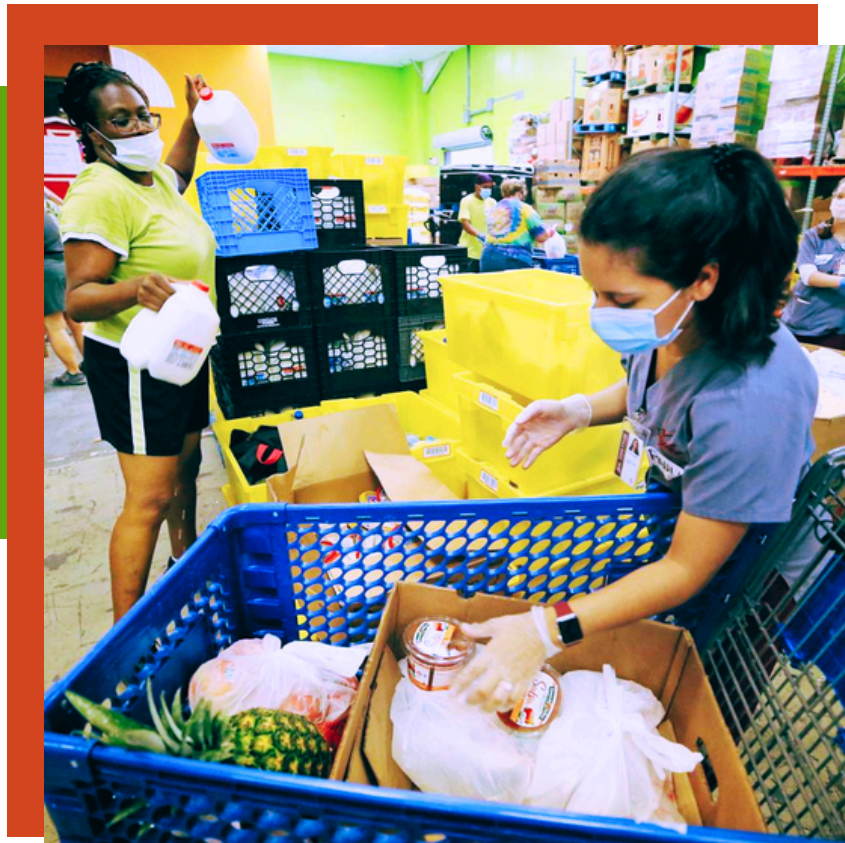
Gathering Grounds Ministry, Inc receives **501(c)(3) status** for its food pantry, First Fruits Foundation

**2013**

The nonprofit changes its name to Chesterfield Food Bank and estimated to have distributed **400,000 meals** to over 13,000 families in Chesterfield/Colonial Heights this year

**2020**

Chesterfield Food Bank rises to the challenge when Covid-19 pandemic hits, distributing **4,027,385 pounds of food** into the community



**2021**

Organization changes its name to **Chesterfield Food Bank Outreach Center** to reflect its mission to empower lives for people to overcome the root causes of food insecurity. Commercial-size cold storage units installed to increase food capacity

**2024**

**Launch of Resource Center** and expansion of services to community with a focus on youth and seniors



# From Food to Futures:

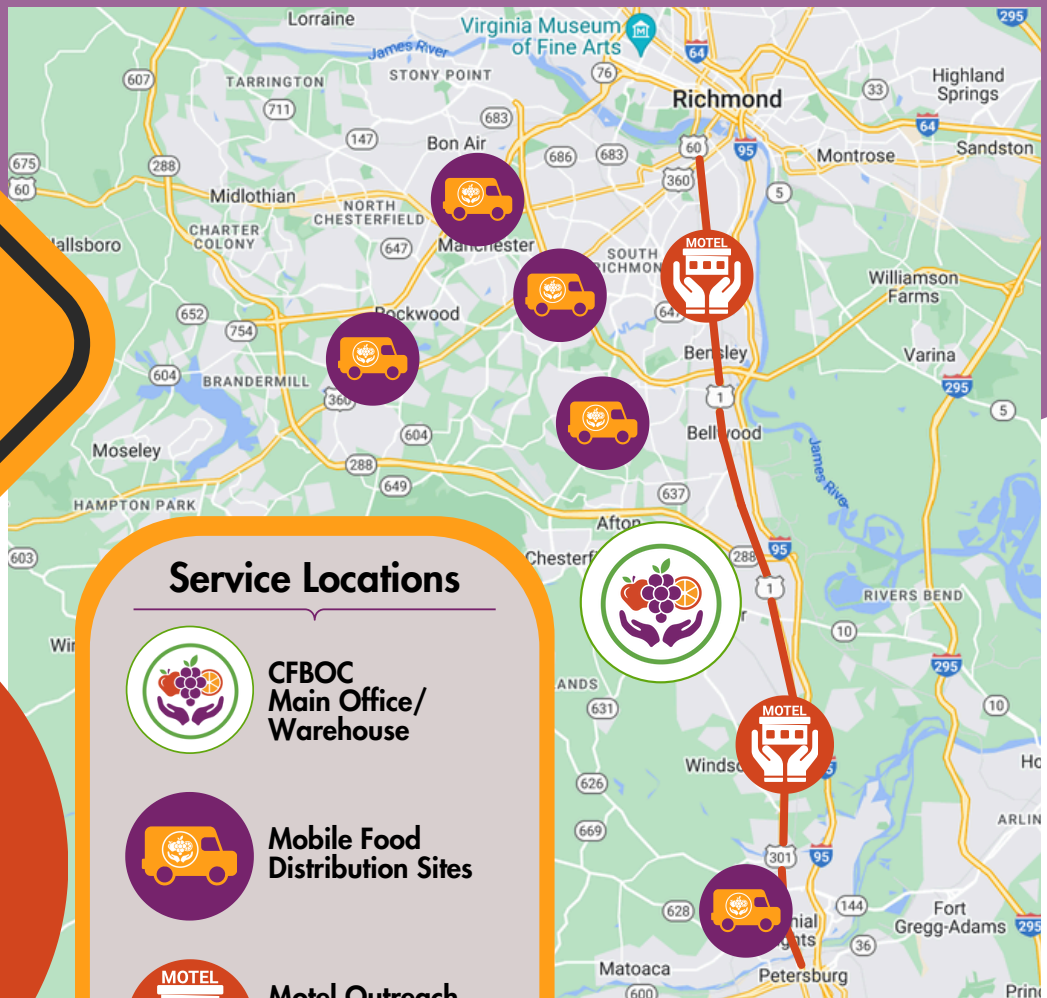
# Our Journey to Fight Hunger





# Identifying a Need, Delivering Solutions

Where we serve



**Service Locations**

-  CFBOC Main Office/Warehouse
-  Mobile Food Distribution Sites
-  Motel Outreach Route 1 Corridor

- CFBOC Warehouse
- Journey Christian Church
- Beulah ES
- AM Davis ES
- J.A. Chalkley ES
- VSU Multi-purpose Center (Etrick)

In 2015, the Chesterfield Food Bank Outreach Center (CFBOC) partnered with Chesterfield-Colonial Heights Social Services to address a critical gap in community hunger efforts. We identified neighborhoods with high rates of students on free or reduced lunch plans and launched our flagship program, **Food on the Move**. This mobile food distribution program brings essential groceries directly to families and individuals in need.

Our **Kids Summer Food Program** works seamlessly beside Food on the Move, ensuring children have access to nutritious meals even during school breaks. This program provides easy-to-prepare breakfasts, lunches, and snacks at the same mobile distribution sites. Since its inception, CFBOC has provided over 734,00 meals to children in the community (2016-2023).



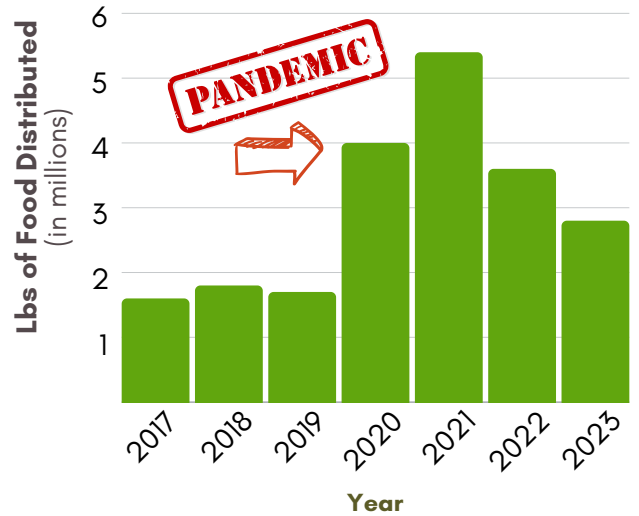
30,070

Food-Insecure  
Chesterfield  
County  
Residents

# Our Growing Impact From Pantry to Powerhouse

**Demand Soars as Resources Shrink:** The Chesterfield Food Bank Outreach Center (CFBOC) continues to serve a significantly higher number of neighbors in need compared to pre-pandemic levels. Our increased visibility during COVID-19 helped many facing hunger, but most pandemic relief programs have ended. Now, with a 25% rise in food costs (*USDA Economic Research Service*) and a 10-28% increase in transportation, housing, and medical expenses, we anticipate a further surge in food insecurity in 2023 data.

## FOOD RELIEF



## 2023 Impact Overview

From providing free food assistance to helping people build a path toward a brighter future, CFBOC staff and volunteers go beyond simply filling plates. We empower families and individuals through a multi-modal approach to address the root causes of hunger.

<p><b>2,772,582</b> LBS</p> <p>Food Outreach</p>	<p><b>2,520,530</b> MEALS</p> <p>Plates Filled</p>	<p><b>2,694</b> HOUSEHOLDS</p> <p>Resource Services</p>	<p><b>52,530</b> HOURS</p> <p>Volunteer Engagement</p>
<p><b>Food Distributed</b> (1,611,852 lbs of produce)</p>	<p><b>Meals Created</b> Serving Neighbors in Need</p>	<p><b>Outreach Programs, Advocacy &amp; Partnerships Assistance</b></p>	<p><b>Service to the Community</b></p>

# Connecting People to Possibilities: The Client Advocate Program



**CHESTERFIELD  
FOOD BANK  
OUTREACH CENTER**

Our Client Advocate Program pairs dedicated volunteers and staff with individuals seeking support. Through a comprehensive intake process, Client Advocates go beyond immediate needs to uncover underlying challenges and connect clients with essential resources. This might include drug rehabilitation programs, job training opportunities, government assistance, mental health services, clothing items, and more. We offer compassion and guidance to empower a path forward.



*"We are here to help whoever is put in our path." - Connie, Client Advocate*

**1911**

Emergency Walk-ins

**5**

Employment Assistance

**29**

Government Service Assistance

**487**

Homebound Services

**112**

Infant Essentials

**28**

Rehabilitation/  
Mental Health Service Connections

**72**

Adult Care Services/  
Clothing

**2**

Transportation

**34**

Support for Unhoused

**14**

Domestic Violence Support



# Seniors & Shelters: Nurtured by "Food for Fur Babies" Animal Program

funded by: Community Foundation for a greater Richmond

**NEW**

The animal welfare program, launched in 2023, offers a helping paw to low-income seniors and animal shelters. This service provides quality food to senior pet owners enrolled in the program and keeps no-kill shelters stocked with kibble and kitten/puppy formula.



*"It was a blessing to receive the food because I was afraid I'd have to give them up. They are getting up in age and I love them. Thank you for all the help you given and keeping them fed and in my life."* -Senior Program Dog Owner

**18,294**

**29**

**Lbs. Pet Food Distributed**   **Seniors/Animal Shelters Served Monthly**



**19,871 lbs**



**Donations to Farmers**

## From Food Bank to Farm: Giving Food a Second Life

The Chesterfield Food Bank Outreach Center recognizes food waste as a major global issue. Instead of discarding surplus or expired food products, we've implemented a food upcycling program. This initiative diverts surplus or unused food from landfills, minimizing our environmental impact and maximizing resource utilization. We take a sustainable and eco-friendly approach by repurposing food waste and donating it to local farmers.

## Strength in Numbers

# Volunteerism Empowers Our Community

The true heart of the Chesterfield Food Bank Outreach Center's (CFBOC) is our team of dedicated volunteers. Their commitment fuels our ability to build strong relationships with neighbors, businesses, faith-based organizations and forge vital partnerships within the community.

CFBOC empowers our community by offering diverse volunteer opportunities. Last year, CFBOC volunteers accumulated **52,530 hours of service!** During the COVID-19 pandemic, we were inspired by the outpouring of support from neighbors who came together to serve those facing hardship.

We also contribute to the civic system by providing community service opportunities for students, court-ordered participants, and scout troops. And our volunteer programs offer seniors a sense of connection and purpose.

Every day, our incredible CFBOC volunteers play a vital role. Whether sorting donations, packing groceries, assisting residents with registration, or providing resources to promote sustainability, they become part of the solution for families and individuals facing food insecurity.



# 38,205

## Volunteer Hours



# 14,325

## Community Service Hours



# Financial Summary

Fiscal Year Ended December 31, 2023 - Audited

## Assets

Cash	\$	1,281,491
Inventory		1,107,813
Prepaid expense		368
Fixed asset, net		2,576,516
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TOTAL	\$	4,966,188

## Liabilities & Net Assets

### Liabilities

Accounts payable	\$	12,933
Payroll liabilities		1,822
Mortgage payable		2,000,000
TOTAL LIABILITIES	\$	2,014,755

### Net Assets

Total Unrestricted	\$	1,861,571
With donor restrictions		1,089,916
TOTAL NET ASSETS	\$	2,951,487
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TOTAL LIABILITIES AND NET ASSETS	\$	4,966,188

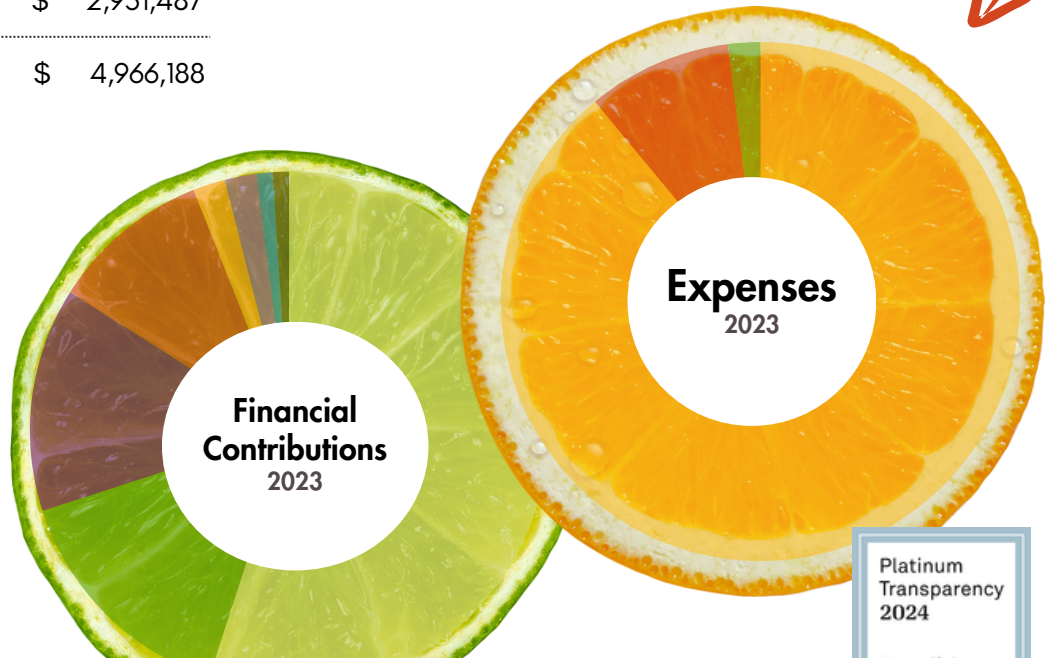
## Revenue & Support

Value of Donated Food	\$	5,609,532
Value of In-kind Goods		805,176
Contributions		1,088,284
Campaign Revenue		30,400
Earned revenue		125,016
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TOTAL	\$	7,658,408

## Expenses

• Direct Program Services	89%	\$	6,269,676
<i>Supporting Services</i>			
• Administrative	9%	\$	639,515
• Fundraising	2%		139,422
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TOTAL		\$	7,048,612
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CHANGE IN UNRESTRICTED NET ASSETS		\$	609,796

• Individuals	55%
• Foundations	15%
• Corporations	14%
• Nonprofits	10%
• Fundraising Agencies	2%
• Government	2%
• Legacies & Bequests	1%
• United Way/CFC	1%



Platinum  
Transparency  
2024  
**Candid.**

## Board Members

### Kim Kitchen, Chair

Owner, Kitchen's Crane & Equipment

### Kiva Rogers, Secretary

Director, Chesterfield County-Colonial Heights  
Social Services

### Tim McPeters, Treasurer

Deputy Treasurer of Automation, MGD  
Chesterfield County

### Bruce Brockwell

Senior Vice President/Executive Market President  
Touchstone Bank

### Charlie Bickel

Owner, Charlie Bickel Real Estate





**CHESTERFIELD  
FOOD BANK  
OUTREACH CENTER**



Our Mission

**FIGHT HUNGER AND EMPOWER LIVES**

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**Website:** [www.cfbc.org](http://www.cfbc.org)



## OUR TEAM

**Kim Hill**  
Executive Director

**Nick Jenkins**  
Assistant Executive Director

**Kim Piper**  
Finance Manager

**Kelly Kaze**  
Development Director

**Jackie Miller**  
Human Resources

**Roy "Country" Richardson**  
Director of Operations & Programs

**Jennifer Spraggins**  
Office Administrator

**Evelyn Jackson**  
Volunteer Coordinator